

## Important Notice To Policyholders

The ARAG logo is a yellow circle with the letters "ARAG" in black, set against a yellow background with a diagonal line pattern.

### Changes to Your Legal Expense Insurance Policy

On March 15, 2021 the ARAG Group (ARAG), a global leader in legal expense insurance acquired DAS Legal Protection Inc. (DAS) in Canada. As a result of the acquisition, the DAS company name will change to ARAG Legal Solutions Inc. effective on December 15, 2021.

All Canadian staff at DAS have been retained and the successful integration of that team into ARAG, will ensure you continue to receive effective and efficient customer service and claims handling.

We encourage you to read the accompanying policy wordings to familiarize yourself with the coverage, terms and conditions of your **ARAG Personal Legal Solutions** policy.

To ensure a smooth transition and that you have uninterrupted access to justice, we have **not made** any changes at this time to:

- Your policy's Insured Events
- Claims handling processes
- How you can access the Legal Helpline for general legal assistance and information

The changes made to your policy (listed below), reflect the transition of DAS ownership and company policies to ARAG.

Policy Wording Change	Change(s) Made	Impact and/or Location
Insurance Policy Name	The product name has been changed to ARAG Personal Legal Solutions policy.	Entire Policy
Insurer	The insurer that now underwrites this policy is HDI Global Specialty SE (HDI).	Entire Policy
Insurance Manager	The entity that now manages and is responsible for claims handling for this policy is ARAG Legal Solutions Inc. (ARAG)	Entire Policy
Complaint Handling	New contact details are provided for both ARAG and HDI.	Page 18
Privacy Policy	The privacy policies of both ARAG and HDI have replaced the previous insurer's privacy policy.	Page 21

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If you have any further questions regarding the above changes, please contact your insurance broker.  
We appreciate your business and look forward to ensuring your legal risks, are well managed!

Thank You,

A handwritten signature in black ink, which appears to read "Barbara Haynes". The signature is written in a cursive style with a large, stylized initial "B".

Barbara Haynes,

CEO | ARAG Legal Solutions Inc.